



## The Corporation of the Township of Tiny

### How Did We Do?

#### Customer Service Feedback Form

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The Corporation of the Township of Tiny is committed to providing its goods and services in a manner that respects the dignity and independence of all people. The information gained from the feedback helps improve the quality of the services provided by the Township.

In order to ensure that we are meeting your needs, please complete the information below.

1. Did we respond effectively to your customer service needs?

Yes

No

Comments: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

2. How would you complete this sentence – My dealings with the Township...

Met my needs

Exceeded my needs

Did not meet my needs

Comments: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

3. If applicable, were your accessibility needs accommodated in the delivery of our customer service?

Yes

No

**Comments:** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Did you have any problems accessing our goods and services?

Yes

No

**Comments:** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Additional Comments:**  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Contact Information (Optional):**

**Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_

\_\_\_\_\_

**Phone No.:** \_\_\_\_\_

**Email:** \_\_\_\_\_

We also provide additional methods of receiving customer feedback including:

By Mail: Township of Tiny  
130 Balm Beach Road West  
Tiny, ON L0L 2J0  
Attention: Clerk's Department

By Telephone: 705-526-4204

By TTY: 705-526-4205, Ext. 301

By Email: [swalton@tiny.ca](mailto:swalton@tiny.ca)

By Feedback Form: [www.tiny.ca](http://www.tiny.ca)

In Person: Municipal Office  
130 Balm Beach Road West, Tiny, ON L0L 2J0

If you require an accessible format or communication support not mentioned above, please contact Sue Walton, Deputy Clerk/Accessibility Coordinator, at 705-526-4204, Ext. 225. We are pleased to consult with you on how best to meet your needs.