



To: Mayor Cornell and Members of Council
From: Steve Harvey, Chief Municipal Law Enforcement Officer
By-law Department
Prepared By: Jocelyn Belcourt, Municipal Law Enforcement Officer
By-law Department
Report Number: MLE-042-21
Meeting Date: 03 Nov 2021
Subject: **By-law Activity Third Quarter Report for 2021**
Our File No:

Recommendation

It is recommended that MLE-042-21, dated November 3, 2021 be received as information.

Background/Analysis

This report provides comparative details on departmental activities over the past 5 years. In the past, the fourth quarter report was delivered to Council each spring and reported on the calendar year (January 1st to December 31st). However, the information was received too late to be of any value to the annual budget process.

As in the past, the annual comprehensive information has been contained within the Third Quarter Report to assist with the budget and planning process. This report provides a 12 month comparison from October 1st through to September 30th the next year. The attachments, which provide detailed information on by-law enforcement activities, have been broken down into the following categories:

Section #1	General Occurrence
Section #2	Charges
Section #3	Beach Patrols
Section #4	Parking Permits
Section #5	Business Licenses
Section #6	Parking Tickets Issued
Section #7	Parking Tickets by Street
Section #8	Most Active Areas
Section #9	Paid Parking Revenue
Section #10	Bike Program

Summary of Past Activities

Court Activity (Third Quarter)

On July 17, 2021 there was one (1) Zoning By-law matter on the court docket and the following was its disposition:

- Defendants Counsel appeared and the matter was adjourned to September 9, 2021 to set date for trial.

On September 10, 2021 there were three (3) By-law matters on the court docket and the following was their disposition:

- One (1) Noise Violation –the defendant appeared and this matter was adjourned to November 15, 2021 to be spoken too.

- One (1) Zoning Violation –the defendant appeared and the matter was adjourned to November 15, 2021 to resolve or set a Trial Date.

Seasonal Supervisors/Municipal Law Enforcement Officers

In the month of September our 16 seasonal Municipal Law Enforcement Officers completed their summer contracts. While eight returned to University or College, the others continued pursuing their future career aspirations. We would like to thank each of them for their service this summer and wish them all the best on their future endeavors.

2021 Reporting Schedule

4th Quarter Report	February 2022
1st Quarter/May Long Weekend Report	June 2022
2nd Quarter/July Long Weekend Report	July 2022
3rd Quarter/August and September Long weekend Report	November 2022
4th Quarter Report	February 2023

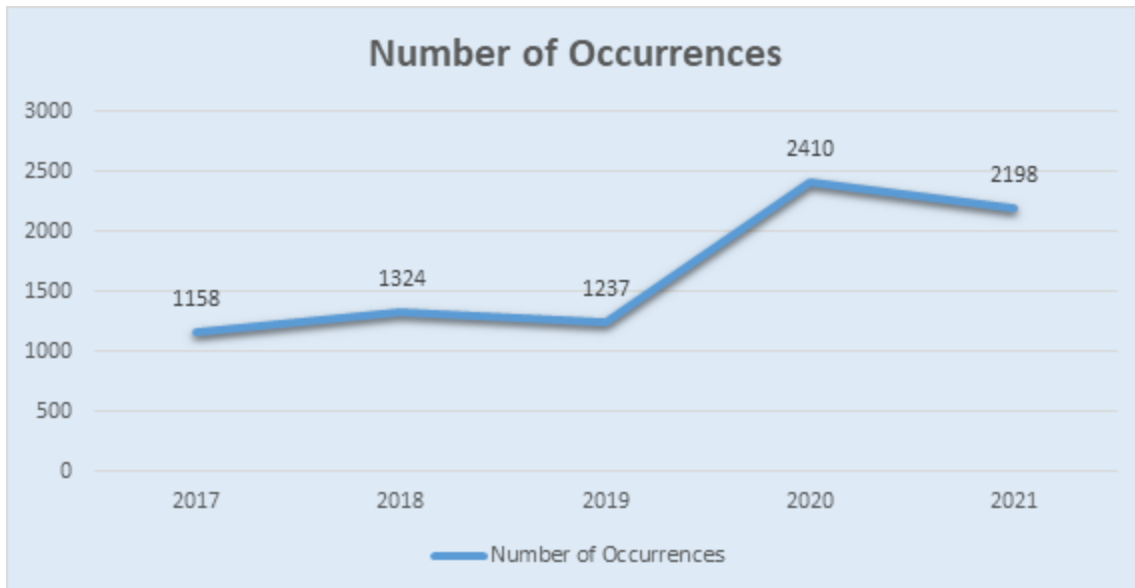
Section #1 General Occurrence (2017 to 2021)

Below is a breakdown of the number of occurrences received for each type of By-law which are enforced on a routine basis. The weather from year to year always has an impact on the increase or decrease of complaints.

Complaint Type	2017	2018	2019	2020	2021
Sign	144	150	203	135	334
Noise	123	136	150	303	314
Roadside Debris	177	203	179	112	312
Parking	159	183	131	404	268
Dog Control	121	97	92	135	229
Parks By-laws	61	71	73	101	90
Weeds	55	114	85	84	89
COVID-19	-	-	-	607	85
Fire	103	117	77	128	74
Zoning	35	46	46	75	73
Clean Yards	72	73	59	59	63
Fireworks	12	19	12	30	62
Encroachment	-	-	13	79	50
No By-law	26	22	17	28	28
Smoking Policy	-	-	31	9	25
Littering	16	13	18	29	25
Property Standards	34	22	17	16	15
Dumping Snow	5	14	3	3	5
Watering	6	30	10	62	2
Animal	2	4	1	2	2
Misc. By-laws	7	10	20	9	57
Totals	1158	1324	1237	2410	2202

Note: An “occurrence” refers to a Municipal Law Enforcement Officer responding to any complaint (whether it is determined that a by-law violation has occurred or not), or carrying out pro-active enforcement.

The year-over-year occurrences decreased from 2410 complaints in 2020 to 2202 complaints in 2021; this is an 8.6% decrease in occurrences. The following graph demonstrates the 5 year trend in activity.



Staff analyzed some of the noteworthy differences in the various occurrence categories and draw the following conclusions or comments.

COVID-19

A new occurrence category was created to help organize the occurrences regarding the COVID-19 pandemic which began in March of 2020. During this time period officers responded to 85 COVID-19 related complaints, which were all reactive and based around the regulations in place by the Provincial Government. In comparison to 2020, a significant decrease was found in this category.

Staff analyzed this decrease and determined it was correlated to there being no restricted beach use in comparison to 2020 when there was restricted beach use for a majority of the summer months. Staff analyzed the complaints for 2021 and found that:

- 39 complaints were regarding social gatherings exceeding the Provincial gathering limits in place by the Ontario Government. During this period, the most stringent gathering limit was 5 people indoors and 10 people outdoors;
- 38 complaints were received for concern of Short-Term Rental businesses operating contrary to their prohibition unless it was for emergency housing. Of these complaints, eighteen (18) were found no violation, ten (10) were charged, five (5) were issued written warning, four (4) were referred to the OPP and one (1) was apprised;
- 6 complaints were regarding concerns of businesses operating contrary to the regulations in place by the Ontario Government
- 2 complaints were regarding non-essential construction.

Parking

Within this category the following changes were identified:

- There was a 34% decrease in parking complaints in 2021 when compared to 2020. Staff believe that the decrease in complaints can be attributed to the pandemic parking restrictions being the same as last summer.
- in 2021 there were 101 parking complaints where a Parking Ticket was issued, compared to 174 in 2020 and 36 in 2019;
- Due to COVID-19 and the concerns regarding beach use and beach overcrowding, By-law was instructed to tow vehicles after a second parking ticket was issued. This resulted in 8 vehicles getting towed and 6 situations where a tow truck was called but cancelled as the vehicle owner came back before the tow truck got there.

Noise

Within this category the following changes were identified:

- On April 28th, 2021 the new Noise By-law 21-028 was passed and came into effect immediately.
- There was a 2% increase in noise complaints in 2021 when compared to 2020. Although the increase is not very significant in comparison to 2020, it continues a higher trend in noise complaints when compared to the years prior when the average number of calls for noise complaints was 136 (2017-2019).
- Staff analyzed the final disposition for all noise occurrences in 2021 and found the following
 - 43% (134) of the complaints officers found no violation,
 - 27% (84) of the complaints offenders were issued a verbal warning;

- 13% (40) of the complaints offenders were apprised and educated;
- 7% (23) of the complaints offenders were issued a written warning,
- 7% (23) of the complaints offenders were issued a fine,
- 2% (6) of the complaints were referred to the OPP

Short-Term Rentals

During this time period, staff received 110 complaints regarding Short-Term Rentals. Staff analyzed these numbers and identified the following:

- 35% (39 complaints) were related to the Provincial Orders in place during this time period. The Provincial Orders in place prohibited the use of Short-Term Rentals unless it was required for someone in need of housing.
- 65% (71 complaints) of the complaints for Short-Term Rental properties were for noise.

Of the 110 complaints received for Short-Term Rental properties the following dispositions were found:

- 17% (18) Provincial Order (No violation)
- 11% (12) Provincial Order (Charges issued)
- 5% (6) Provincial Order (Warning Written/Verbal)
- 3% (3) Provincial Order (Referred to OPP)

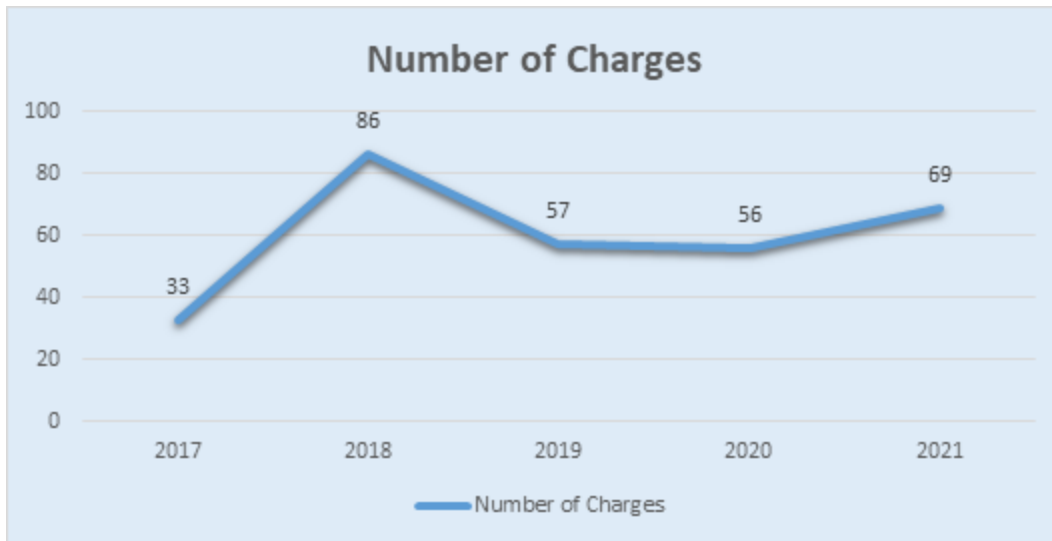
- 27% (30) Noise By-law (No violation)
- 15% (17) Noise By-law (Warning Written/Verbal)
- 15% (16) Noise By-law (Offender apprised)
- 6% (7) Noise By-law (Charges issued)
- 1% (1) Noise By-law (Referred)

Section #2 Charges (2017 to 2021)

The following chart reflects the number of charges issued by the By-law Department.

BY-LAW	2017	2018	2019	2020	2021
Noise	4	5	10	8	23
Fire	17	45	23	34	15
Dog Control	1	6	4	1	13
Parks By-law	5	9	16	7	9
COVID-19	-	-	-	0	8
Fireworks	0	3	2	1	1
Watering	1	9	0	4	0
Zoning	2	1	1	1	0
Clean-yards	2	7	1	0	0
Animal	0	1	0	0	0
Misc. By-law	1	0	0	0	0
TOTAL	33	86	57	56	69

The year-over-year number of charges has increased from 56 charges last year compared with 69 charges in 2021, which is a 23% increase in activity. The following graph demonstrates the 5 year trend in activity.



Staff analyzed the Charges issued and noticed some of the noteworthy differences between 2020 & 2021 in the various occurrence categories and would draw the following conclusions or comments:

Noise By-Law

Staff analyzed the noise charges and found a significant increase in charges this summer. This increase is thought to be directly correlated to the reviewed Noise By-law, as well as the two Noise Campaigns ran by the By-law Department during the summer months.

- The By-law Department ran its first Noise Campaign from June 28th to July 5th, 2021. The objectives of this campaign were to: promote awareness of the new Noise By-law, increase education and enforcement and to promote awareness of the By-law Departments coverage. Throughout the 8 day campaign, a total of 18 charges were issued.
- The By-law Department ran a second Noise Campaign from July 29th to August 5th, 2021 with the same objectives as the first. This campaign led to 14 charges being issued contrary to the Noise By-law.

Fire By-Law

Staff reviewed the fire charges and found a significant decrease of 19 charges when compared to 2020. After analyzing the charges issued in 2021 for burning, staff determined the decrease in charges can be directly correlated to no fire ban being issued during the course of 2021. In 2020, a 9 day fire ban took place from July 4th to July 9th where there were 34 charges for fires and of those 34 charges, 21 of them were issued for having a fire during a fire ban. With no fire ban in place, there were less complaints and proactive charges being issued for fires in 2021.

Dog By-law

Staff reviewed the dog control charges and found a noteworthy increase from 1 charge in 2020, to 17 charges in 2021. Staff analyzed each charge and found the following:

- 12 (71%) charges were issued for permitting a dog on Balm Beach between June 1st and September 30th;
- 4 (23%) charges were issued for permitting a dog on Cawaja Beach between 10am-6pm from June 15th to September 30th;
- 1 (6%) charge was issued for permitting a dog to run at large on Lafontaine Beach

Section #3 Beach Patrols

	MAY		JUNE		JULY		AUGUST		SEPTEMBER		TOTALS	
	Number of Patrols	Action Taken	Number of Patrols	Action Taken	Number of Patrols	Action Taken	Number of Patrols	Action Taken	Number of Patrols	Action Taken	Number of Patrols	Action Taken
2300 TBRs-2134 TBRs	16	0	40	0	51	0	64	0	29	0	200	0
2118A TBRs-40 Willow Dr BP	70	0	172	1	317	1	447	1	168	1	1174	4
1794 TBRs (Siesta Dr)-30 Waterview Rd (Conc 4)	37	0	191	2	207	1	151	0	64	0	650	3
57 Nicole Blvd-1074 TBRs BP	47	1	227	6	238	0	221	1	151	0	884	8
1040A TBRs-686 TBRs (Durie St)	13	0	36	0	34	0	65	0	29	0	177	0
624 TBRs-362A TBRs	33	0	98	0	17	0	171	0	66	0	483	0
1 Birchdale Ave-Conc 9 W BP	56	0	317	1	373	4	429	1	209	0	1384	6
18 Kitching Lane-16 TBRs	18	0	43	0	38	0	10	0	9	0	161	0
Balm Beach BP	45	1	180	14	127	7	166	5	81	1	599	28
328 Conc 11 W-314 TBRN	77	0	259	6	265	5	231	3	104	1	1013	15
394 Conc 12 W	11	1	42	1	44	1	50	0	28	0	175	3
432 Conc 13W - 76A Wahnekewening	75	0	241	1	331	2	244	0	176	0	1308	3
2A Lackie -1082 Arlington Lane	16	0	48	0	44	0	56	0	77	0	241	0
744 Conc 15W -19 Huronia Ct	54	0	58	0	48	0	103	0	32	0	295	0
775 Rue Lafontaine Rd W (Conc 16 W) BP	128	0	158	2	188	1	272	1	123	0	869	4
1250 TBRN - 1039 Conc 18 W	23	2	96	3	157	0	251	1	115	0	642	6
18 Georgian Dr - 1605 Chemin Du Loup	3	0	17	0	30	0	34	0	49	0	182	0
22 East Beach Rd - 590 Silver Birch	5	0	13	0	36	0	7	0	110	0	171	0
2589 Champlain Rd -55 Beach Rd	5	0	107	0	101	0	54	0	93	0	360	0
1869 Champlain Rd - Andrew Dr	0	0	13	0	21	0	9	0	22	0	65	0
TOTAL 2021	732	5	2356	37	2667	22	3035	13	1735	3	11033	80
TOTAL 2020	1769	383	2875	178	2295	4	3243	30	2136	8	12703	627
TOTAL 2019	2309	11	2312	12	2637	29	1721	10	642	4	9621	66
TOTAL 2018	2147	14	4090	34	2686	21	2719	21	823	0	12465	107
TOTAL 2017	1250	11	2471	73	2534	73	2178	32	886	3	9319	130

BP=Beach Park with Master Plan

The above is a consolidated chart by grouping locations together [ex. 2300 TBRs (Archer Drive) to 2134A TBRs which includes 6 separate walkway locations]. The bottom corner of the chart indicates the number of beach patrols and the corresponding number of situations where an officer recorded an Action Taken. The actions could range from providing education or warnings to issuing a Part I Ticket.

Staff analyzed the above chart and noted a slight decrease in the number of patrols completed compared to 2020. The below chart shows the results of the patrols from the last 5 years.

	2017	2018	2019	2020	2021
Number of patrols	9,319	12,465	9,621	12,703	11,033
% of beach patrols with no action (% with action taken)	98.8% (1.4%)	99.2% (0.8%)	99.3% (0.7%)	95.1% (4.9%)*1	99.3% (0.7%)

*1-Patrols were increased due to COVID-19 and restricted beach use policies.

Section #4 Parking Permits

Resident Parking Permit program

The following section provides details on the Resident Parking Permit program. The amounts have been broken down below to show the number of Parking Permits issued and the associated revenue. The sale of Resident Parking Permits has continued to increase over the years.

Resident Parking Permits

The following chart displays the number of Parking Permits issued and the corresponding revenue

YEAR	Number of Parking Permits issued	Revenue generated by Parking Permits
2017*1	4658	\$69,870.00
2018	5042	\$75,630.00
2019	5398	\$80,970.00
2020*2	5764	\$44,430.00
2021*3	7965	\$71,850.00

*1- In 2017 there was an expansion of the Parking Program to the whole western shoreline, west of County Road 6.

*2- In 2020 changes to the Resident Parking Permits were implemented making the 1st Resident Parking Permit FREE (4284 permits) and the second permit \$30 (1481 permits).

*3- In 2021 parking permits were required at all beach locations until August 6th due to COVID-19. On August 6th Pay Parking was brought back at 4 major beach parks. In 2021 the 1st Resident Parking Permit remained free (5,570 permits issued) and the 2nd permit 30\$ (2,395 permits issued).

Non-Resident Parking Permits

The following chart displays the number of Parking Permits issued and the corresponding revenue

YEAR	Date Permits were Sold Out	Number of Parking Permits issued	Revenue generated by Parking Permits
2017	June 21, 2017	150	\$15,000.00
2018	May 29, 2018	150	\$15,000.00
2019	May 27, 2019	175	\$17,500.00
2020	June 17, 2020	175	\$17,500.00
2021	April 1, 2021	225*1	\$22,500.00

*1- Approximately 100 people requested Non-Resident Parking Permits after they sold out on April 1st, 2021. Due to COVID-19 Tiny beaches were only accessible for Permit Parking holders. In April Council approved an additional 50 permits due to the influx of applications received from residents of surrounding municipalities.

Background: The annual cost of the non-resident parking permit has remained at \$100 (excluding taxes) since 2013. Prior to 2013 the cost was \$75 (excluding taxes).

In 2016 Council directed staff that the following modification to the sale of non-resident parking permits be implemented:

The Township will sell 150 non-resident parking permits on a first come, first serve basis with a non-resident being defined as a resident of the Town of Midland, the Town of Penetanguishene, the Township of Tay and the Township of Springwater.

In 2019 Council directed staff that the following modifications to the sale of non-resident parking permits be implemented:

The Township of Tiny will provide an additional 25 permits for 2019 (new limit of 175 non-resident permits) and allow non-residents to only purchase 1 permit instead of 2 per household.

In 2021 approximately 100 people requested non-resident parking permits after they sold out on April 1st 2021. On April 7th, Council directed staff to proceed by issuing an additional 50 non-resident permits due to the influx of applications received. This led to a lottery system process in which case the approximate 100 additional applications submitted after being sold out were placed in the lottery.

Special Occasion Parking Permits

On June 11th, 2018 Council reviewed and approved the changes to the 2018 Special Occasion Parking Permit Program (SOPP) as outlined in Municipal Law Enforcement Report MLE-020-18, effective July 30 2018.

The 2021 SOPP provides the same type of Special Occasion Permits as in the past (i.e. weddings, family reunions, ect.). All SOPP are allowed in Open Parking/Permit Parking Areas only (not in NO PARKING areas).

Year	Guest Permits Max 2 Permits, 3 X year. FREE	General Requests		Contractor Requests \$100.00 per year	Wedding/Funeral Requests \$4.50 per permit	Council Approval Exemptions above 50 Permits	TOTAL
		Minor-Over the Counter (1-15 permits) \$15.00 per permit	Major-CMLEO approval (16-50 permits) \$5.00 per permit				
2017	N/A	1	4	N/A	N/A	8	13
2018*1	2	6	3	0	3	6	20
2019	31	4	6	3	5	1	50
2020	1	0	0	1	0	1	3
2021	0	9	0	0	3	0	12

*1- On July 30th 2018 Council approved the fees for the additional types of Permits (Contractor, Wedding/Funeral and Guest), these permits were previously included with the General Requests.

Section #5 Business Licenses

TYPES	2017	2018	2019	2020	2021
Kennels	5	5	5	5	4
Recreational Entertainment	1	1	1	1	1
Public Halls	1	1	1	1	0
Refreshment Vehicles	3	3	3	3	2
Restaurant	12	12	14	11	12
TOTAL	22	22	24	21	19

Staff analyzed the above chart and noted a slight decrease in business licencing activity over the past few years. Staff analyzed this decrease and spoke with business owners who have indicated they were no longer able to operate due to COVID-19 as well as financial burden and have sold their business. Additionally, one business has relocated to another Municipality.

Section #6 Parking Tickets Issued (2017 to 2021)

The following chart compares the number of Parking Tickets issued between 2017 and 2021, over a particular week.

<u>Week</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>
May 2-8	0	0	0	1	1
May 9-15	0	0	0	2	32
May 16-22	26	84	0	5	73
May 23-29	24	53	6	22	75
May 30- June 5	15	21	6	6	122
June 6-12	84	66	55	48	212

<u>Week</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>
June 13-19	23	76	17	97	109
June 20-26	37	22	76	260	66
June 27-July 3	143	390	226	631	168
July 4-10	93	189	123	572	171
July 11-17	124	151	103	180	77
July 18-24	88	77	77	412	113
July 25-July 31	266	73	137	350	127
August 1-7	74	377	367	202	123
August 8-14	126	148	81	321	86
August 15-21	157	90	80	190	117
August 22-28	66	59	67	293	154
Aug 29-Sept 4	30	60	34	76	78
Sept 5-13	1	13	0	64	46
Sept 14-29	42	13	1	1	12
<u>TOTAL:</u>	<u>1419</u>	<u>1962</u>	<u>1456</u>	<u>3733</u>	<u>1962</u>

Section #7 –Parking Tickets by Street

The following chart indicates the location and the number of parking tickets issued on that street, between 2019 and 2021.

LOCATION	2021	2020	2019	LOCATION	2021	2020	2019	LOCATION	2021	2020	2019
ALBION LANE*	1	0	0	FOLIAGE DRIVE*	2	0	1	ROBERN AVENUE*	0	2	0
ANDREW DRIVE	2	1	0	FOREST ROAD	0	1	0	ROBERVAL CIRCLE	0	0	0
ARCHER ROAD	0	51	14	FOURTH STREET*	2	0	0	RONALD AVENUE*	3	2	1
BALM BEACH BP	498	744	187	GLEN AVENUE NORTH*	1	0	0	RUE DE LAC*	0	3	0
BALM BEACH RD WEST	69	179	113	GLENOAK DRIVE	0	1	0	RUE DE PARC*	2	0	0
BALMORAL AVENUE*	2	12	7	GLENWAY ROAD	0	0	1	RUE JULES LEGER*	1	7	0
BEACH ROAD	1	0	0	GREEN POINT ROAD*	0	4	2	RUE VANIER*	0	0	2
BEACHVIEW ROAD	1	1	1	GREENWOOD DRIVE	0	0	1	SAND RD	0	0	2
BEAUMONT COURT*	0	2	0	GROSVENOR DRIVE	0	1	0	SANDY BAY ROAD*	3	0	11
BEAUREMI ROAD*	0	1	0	HICKORY ROAD	0	2	1	SAWLOG POINT ROAD	1	1	3
BELGROVE CRES*	2	1	0	HURONIA CRT*	11	10	10	SEGUIN CRESCENT	1	0	0
BELLEVUE AVENUE*	1	1	0	IROQUOIS CRES	2	0	0	SENECA CRESCENT	1	0	0
BETTY AVENUE*	2	4	1	IVY ROAD	1	0	1	SHADY ROAD	1	0	0
BIRCHDALE AVE*	2	2	2	JACKSON PARK BP	233	563	184	SHELLY LANE*	15	42	4
BLUE BIRD LANE*	0	3	4	JAMES ST*	4	3	0	SIESTA DRIVE*	0	2	0
BLUEWATER COURT*	2	0	1	JEAN ANNE DRIVE*	0	3	3	SILVER BIRCH DRIVE*	0	2	0
BOBLYN ROAD	0	0	10	JONES ROAD	0	0	1	SKYLARK ROAD*	1	2	1
BRUCE STREET*	2	2	24	KAREN ROAD	0	3	0	SPRUCE STREET	0	0	2
BRUNELLE ROAD	3	0	0	LACKIE CRES*	0	5	2	STOCCO CIRCLE	0	0	0
CASTLETON DRIVE	1	0	0	LAKELAND DRIVE*	0	2	0	SUNBURN ROAD*	0	2	0
CENTRE BEACH RD*	3	9	4	LANNAN DRIVE*	0	1	0	SUNRISE COURT	8	0	0
CHAMPLAIN ROAD	2	0	1	LEFAVE RD*	1	4	4	THIRD STREET*	1	0	0
CHEMIN DU LOUP	5	7	14	LEONE CRES*	0	0	0	TIMOTHY AVE	2	11	1
CHEZ NOUS AVE*	0	2	0	LESPEANCE RD*	1	6	18	TINY BEACHES ROAD N*	52	148	63
COBBLESTONE ROAD	0	0	1	LINDALE AVENUE*	0	0	1	TINY BEACHES ROAD S*	89	118	105
CONC 2 W (Woodland) BP	15	191	9	LORRIE CRES	0	4	0	TOMAHAWK CRESCENT	2	0	0
CONC 4 W (Waterloo Road)	0	146	44	LOUIS AVENUE*	13	0	0	TREW AVENUE BP	95	268	126
CONC 5 W BP	0	40	33	LOUISE AVENUE*	0	2	0	TRIPP LANE*	1	1	0
CONC 6 W	41	122	19	LUNDY LANE*	0	1	1	TRUMBLE LANE	0	2	0
CONC 7 W	0	1	2	MANN STREET	0	0	1	VICTORIA AVE*	0	0	0
CONC 8 W (Stott)	24	36	25	MAPLE ROAD*	0	1	0	WALKER ROAD*	1	9	10
CONC 9 W	16	99	48	MAPLEGATE ROAD	0	0	1	WATERVIEW ROAD	93	0	0
CONC 11 W	55	131	57	MAPLEWOOD DR	1	0	0	WEST SHORE DRIVE*	0	0	1
CONC 12 W	41	103	28	MARCHAND ROAD*	1	1	0	WILLOW DRIVE	0	0	0
CONC 13 W	78	144	79	MARKS POINT LANE	0	2	0	WINTerset AVE*	0	5	4
CONC 14 W	12	21	7	MCMAHAN ROAD	1	1	0	WOODGREEN LANE	4	0	0
CONC 15 W	10	14	8	MONICA RD*	0	2	3	WOODWARD DR*	0	5	5
CONC 16 W (Rae Lafontaine) BP	230	486	106	MOORE AVE	0	0	2	2020 TBRS (Woodland Lot) BP	39	0	24
CONC 17 W*	0	1	8	NADIA CRES*	2	0	1	ZELIA COURT*	1	0	1
CONC 18 W*	0	6	4	NASSAU COURT*	1	0	3				
CONNIE DRIVE*	1	1	0	NICOLE BLVD*	22	46	37				
COVE LANE	14	12	7	NORTH ST	1	0	0				
CRANBROOK COURT*	0	0	1	OLD TRAIL DR*	0	0	0				
CREEKVIEW COURT*	0	0	0	OLIVER DR*	7	4	32				
CROOKED CREEK CRES*	2	0	2	PANSY DRIVE	1	1	1				
DAVY LANE	0	2	0	PARENT PARK (lot)	14	0	27				
DEAD END LANE	0	4	0	PARENT ROAD*	0	9	6				
DEANLEA BLVD*	0	3	0	PARK ROAD*	3	5	1				
DELBROOKE COURT*	0	2	0	PARKLANE COURT*	0	0	0				
DESROCHES TRAIL*	0	3	1	PARKSIDE DR*	33	22	12				
DOAN AVENUE*	2	0	1	PAULINE AVENUE	1	0	0				
DUNSFORD LANE*	6	6	3	PENNORTH AVENUE	5	2	5				
DURIE STREET*	0	4	0	PETER AVENUE	2	0	15				
DUTCHER ROAD*	0	2	0	PINE FOREST DR	0	10	1				
ELIZABETH STREET	2	0	0	PINE GROVE DRIVE*	0	0	0				
EMILIO PLACE*	6	8	8	PINE NEEDLES DRIVE*	2	2	0				
EVELYN STREET*	0	1	1	PRINCE ALBERT PKWY	1	0	0				
EVERGREEN AVENUE*	6	2	0	POPLAR DRIVE	0	1	0				
FARLAIN LAKE ROAD	0	0	2	QUESNELLE DR	0	1	3				
FERNANNE DRIVE*	0	1	0	RAVEN HILL DRIVE*	1	0	0				

*Note- These streets are part of the Open Parking Program.

BP- Beach Park with Master Plan

Section #8 Most Active Areas

The following chart indicates the top 10 locations where parking tickets were issued in 2021 as compared to the following years for the same locations.

Location	2017	2018	2019	2020	2021
1. Balm Beach BP	197	255	187	744	498
2. Jackson Park BP	100	212	184	563	233

Location	2017	2018	2019	2020	2021
3. Concession 16 West/Lafontaine Road BP	22	105	106	486	230
4. Trew Avenue BP	68	72	126	268	95
5. Concession 4 West (Waterview Rd)	56	67	44	146	93
6. Tiny Beaches Road South	0	23	9	191	89
7. Concession 13 West	60	90	79	144	78
8. Balm Beach Road West BP	45	83	113	179	69
9. Concession 11 West	39	52	57	137	55
10. Tiny Beaches Road North	70	84	63	148	52

Parking Ticket Analysis (Sections #6 to #8)

Staff has analyzed this activity and would draw the following conclusions and comments:

1. In 2020 by-law staff issued 3733 parking tickets compared to 2021 where 1962 parking tickets were issued. As a result, there was a decrease of 1,771 parking tickets issued, or a 47% decrease.
2. The decreased number of parking tickets can principally be attributed to COVID-19 and the beach parking restrictions that were put in place in 2020, continuing in to the 2021 season. At the beginning of the parking season in April, pay and display parking was unavailable throughout the whole Township due to the pandemic and restrictions. The public were required to have a Township of Tiny Parking Permit to access the beach, which was identical to the parking restrictions that began on June 6th in 2020. Due to the parking restrictions being the same as the previous year, staff believe that the public were more aware of the restrictions and this led to less visitors from out of town who typically pay to park for day use. Due to this, there was a significant decrease in the number of parking tickets issued.

Section #9 Paid Parking Revenue

The following table indicates the revenue received from pay parking over the last 5 years. In 2021 the paid parking at all locations was changed to Permit Parking as a result of COVID-19 and restricting access to beaches for Tiny Township Permit holders only. Paid parking was brought back on August 6th 2021 as COVID-19 restrictions eased.

Location	2017	2018	2019	2020*4	2021*5
Balm Beach Paid Parking	\$42,005.00	\$52,524.00	\$48,041.00*3	\$204.00	\$3,339.50
Lafontaine Beach Paid Parking	\$3,359.00	\$6,535.00	\$10,001.00	\$76.00	\$816.85
Jackson Park Paid Parking	\$10,259.00	\$16,465.00	\$17,984.00	\$61.00	\$1,089.75
Woodland Beach Paid Parking	\$6,956.00	\$10,193.00	\$10,398.00	\$60.00	\$653.35
Balm Beach Rd W Paid Parking*1	\$1,935.00	\$5,399.00	\$8,709.00	\$2.00	\$657.55
Parent Paid Parking	\$2,735.00	\$4,062.00	\$4,370.00	\$0.0	\$116.75
Trew Avenue Paid Parking *2	\$3,563.00	\$6,811.00	N/A	N/A	N/A
Concession 5 W Paid Parking	\$1,886.00	\$5,083.00	N/A	N/A	N/A
TOTAL	\$72,698.00	\$107,072.00	\$99,503.00	\$403.00	\$6,673.75

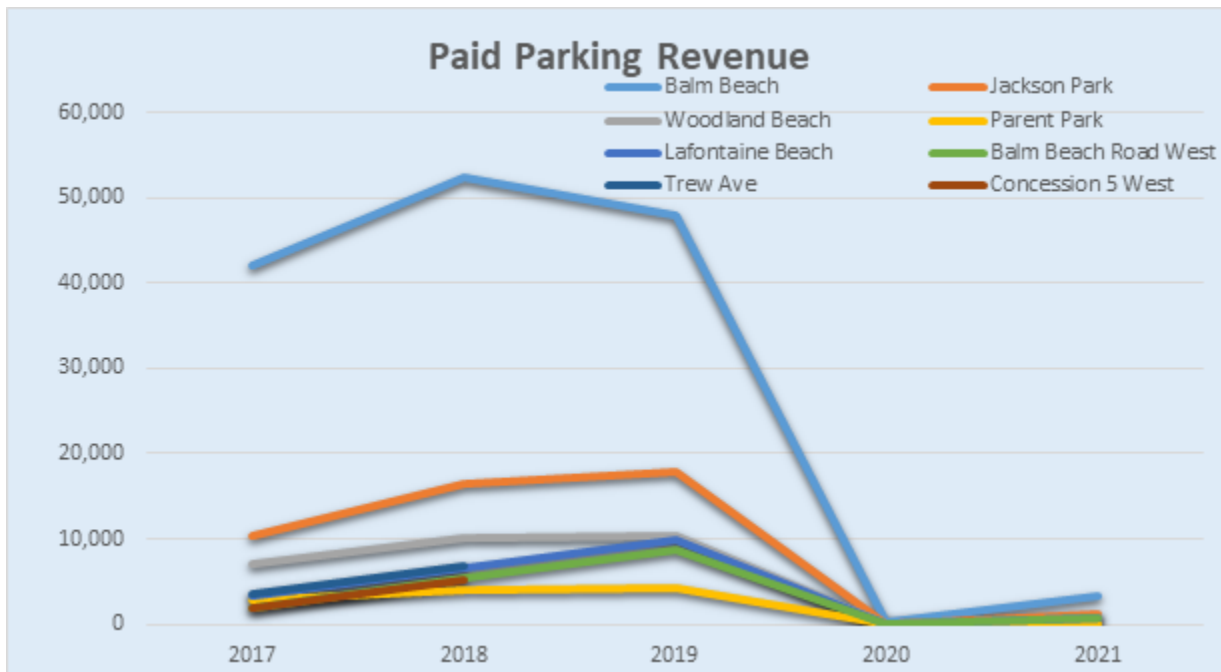
*1 - Paid Parking along Balm Beach Road West came into effect on June 13th, 2016 payment was received at Balm Beach or Parent Park machines. In 2017 a parking machine was installed on Balm Beach Road West for accessibility.

*2 - Paid Parking was removed in 2019 along Trew Avenue and Concession 5 West, the parking spots were switched back to Permit Parking.

*3- In 2019 Paid Parking was changed at Balm Beach to have free parking Monday to Friday before 9am and after 5pm, excluding Statutory Holidays.

*4 - In 2020 Paid Parking was removed from all locations due to the COVID-19 pandemic and restrictions for social gatherings, travel, etc.

*5- In 2021 Paid Parking was removed from all locations due to the COVID-19 pandemic and restrictions put in place by the province and the Township of Tiny.



Section #10 2021 By-law Department Bike Programs

Target Areas and Benefits:

The initial Bike Program consisted of two bikes came into effect in 2015, focusing on Tiny Trail enforcement, especially between the Town of Penetanguishene and 13th Concession East where complaints have been received regarding loose dogs, dogs defecating and graffiti. Staff also patrolled various neighbourhoods for violations of the Lawn Watering By-law and neighbourhood parks.

From 2016 to 2018 the Bike Program expanded to six bikes to include the various stages of the Parking Strategy. The focus of the Bike Program was general by-law enforcement and parking related issues along the western shoreline. Parking enforcement and beach patrols saw an increased presence with these additional staff.

In 2019, the program was reduced to four bikes. All areas of the Township remained patrolled with bikes and the department was able to send the bike program to daily hotspots and help with Township events. This is the program that was in effect for the 2021 season.

Areas that the bike program patrolled in 2021 were:

- -Concession 8 West to Concession 13 West
- Archer Road to Concession 5 West
- Concession 15 West to Concession 17 West
- Sawlog Bay and Champlain Road
- Tiny Trail
- Wyevale
- Tiny Beaches Road South
- Tiny Beaches Road North
- Perkinsfield
- Lafontaine
- Beach Parks with Master Plans

The following chart indicates the total number of hours and kilometers patrolled by officers each year. The chart also indicates the number of tickets issued while on bike patrol.

	Total # of Bikes Patrolling	Total # of Hours	Total # of KM	Total # of Tickets
2017	6	1,267 HRS	7,209 KM	2 Part I Tickets 279 Part II Tickets
2018	6	1,400 HRS	6,948 KM	10 Part I Tickets 420 Part II Tickets
2019	4	851 HRS	3,971 KM	7 Part I Tickets 271 Part II Tickets
2020	4	657 HRS	3,697 KM	4 Part I Tickets 387 Part II Tickets
2021	4	809 HRS	3,642 KM	13 Part I Tickets 193 Part II Tickets

Staff have analyzed the above chart and noted a slight decrease in the total kilometers patrolled compared to previous bike programs. Staff attributes the 2021 decrease to certain beaches (Balm Beach, Jackson Park and Lafontaine Beach) being very busy, leading to officers conducting multiple hour long beach patrols educating and enforcing by-laws and dealing with parking concerns rather than physically biking, therefore decreasing the total hours and total kilometers. Staff also noted there were a few weekends that staff were pulled off bikes due to weather; due to either rain or extreme heat. When officers were pulled off bikes due to weather they were issued a vehicle to ensure coverage of the Township was maintained.

Public Interactions – Public interaction was a daily experience while the bikes were on patrol. The following are a few of the comments received multiple times while on patrol:

Comments/Interactions during patrols

1. Educated public about COVID-19 Parking Restrictions. Conversations also informed public about resident and non-resident parking permits available at the Township Office or online application.
2. Answered questions from the public about COVID-19 (Social Gathering Limits for Private and Public Property).
3. Received negative feedback regarding the lack of signage informing of COVID-19 parking restrictions.
4. Multiple conversations with people from the Greater Toronto Area asking where they could park without getting a parking ticket. Educated them about the Parking Strategy and COVID-19 restrictions. Educated the about strict ticket and tow policy.
5. Multiple conversations with residents and public directing them to the dog park, residents also provided positive feedback about the dog park.
6. Educated people about the smoke free policy and informed them of the designated smoking areas.
7. Multiple conversations with members of the public regarding their enthusiasm about the bikes patrolling the Tiny Trail and Champlain Road.
8. Several interactions on the Tiny Trail regarding animals such as horses and dogs being permitted.
9. Answered questions about Short-Term Rental Properties and Strict Enforcement Policy.
10. Engaged in various conversations regarding the bike program and what officers are patrolling for with members of the public.

Reviewed By Other Departments

Not applicable.

Options/Alternatives

There are no options/alternatives associated with this item.

Financial Implications

There are no financial implications associated with this item.

Relationship to Strategic Plan

- Deliver Exceptional Municipal Services
- Build Economic Prosperity & Opportunity

- Promote Environmental Responsibility & Stewardship
- Support Community Health, Safety & Well-Being
- Create an Engaged, Informed & Connected Community

Conclusion

This past year, the By-law Department provided Township residents with an excellent level of service and is committed to providing the same in the upcoming year.

Steve Harvey, Chief Municipal Law Enforcement Officer Approved - 22 Oct 2021

Haley Leblond, Director of Finance/Treasurer Approved - 25 Oct 2021

Robert Lamb, Chief Administrative Officer Approved - 25 Oct 2021